Jonathan “Buddy” Hines

Professor at UCONN school of Public Policy

ABout:

* Age: 75
* Salary: 80k
* Very Low Tech Proficiency
* Lives in: South Windsor
* Family: Married, No Children

BIO:

Professor Buddy is a retired police officer turned Professor. His long history of difficulty with technology and no one to help him learn has made him particularly awful at all things computer related. He is frustrated that he is required to ask colleagues or students for help when organizing his class. He wishes that the course registration system is “no nonsense, no problems” and not confusing to users such as himself.

Personality:

Strengths:

Organized Structured Bureaucratic Diplomatic People-person

Weaknesses:

Rigid Tech-unsavvy Impatient Dogged

Goals:

To minimize the amount of time registering students and TAs for courses. Making it easier for himself at the Hartford Campus to manage his class on his terms.

Pain Points:

The overly designed and artsy course registration system gives up a lot of usability. And, The School of Public Policy where Professor Buddy is located in Hartford often Uconn computer systems make life difficult for people on the satellite campuses.

Luke Pepin - CSE 2102 persona (Sec 3: Group 7: Week 3)